

Firm launches optimization center

Amarillo-based Technical Solutions has launched a Desktop Optimization Center to jumpstart their customers' productivity.

A DOC is a business support center where administrators monitor networks and remotely control computers, networks or unified communications systems to boost performance. Many small to medium-sized businesses are making the move to DOCs to reduce employee downtime on common technical issues and streamline operations.

Technical Solutions' DOC constantly monitors and helps to improve the performance of a customer's entire IT infrastructure including computers, devices, applications, networks and the cloud. As a result, network performance is improved and common issues can be fixed faster. For example, when a customer's employee runs into an issue with a software program on his or her computer, he can call the DOC and a technician will take control of the computer from a remote location and fix the issue immediately.

For more information on Technical Solutions, call (806) 352-1309 or visit www.askts.com.

Source: Technical Solutions

