

BRIEFCASE

IT services introduced to Telewire's small businesses

SALISBURY — Telewire Inc., a business communications firm, has announced that the company's customer advocates will introduce managed IT services to the region's small to mid-sized businesses. By outsourcing the management of an organization's data network and infrastructure to Telewire, they can focus all of their energy and resources on their core competency.

Managed IT services was designed to assist companies in not only monitoring their network, IT

infrastructure and phone system, but providing methods and tools for maximum utilization.

Types of services include remote network monitoring and reporting 24 hours a day, seven days a week, firewall monitoring, intrusion detection, patch assessment and vulnerability scanning, preventative tasks, disaster recovery, data backup and regular performance analysis. Telewire also offers help desk support on any issue an employee may face.

